

Terms of Service

iTrucking Services, Inc.

Version 1.0

Effective date: August 21, 2026

Last updated: August 21, 2026

1. Agreement to these Terms

These Terms of Service ("Terms") govern your use of the website at itrucking.pro, the customer portal, Pump Price portal, WEX eManager fleet portal, and the OnRamp fuel payment interface (together, the "Services"), operated by iTrucking Services, Inc., a California corporation ("iTrucking," "we," "us").

By using the Services you agree to these Terms. If you do not agree, do not use the Services.

These Terms are not your fuel supply contract. Commercial terms — pricing, discount tiers, billing, credit, and termination — are governed by the Master Services Agreement you sign when you open an account. **If these Terms conflict with the Master Services Agreement, the Master Services Agreement prevails.**

2. Eligibility

To use the Services you must:

- be at least 18 years old;
- be a commercial motor carrier, owner-operator, or other business operating in the United States, or an individual applying for a personal fuel account;
- have authority to enter into binding agreements on behalf of the entity you represent; and
- provide accurate and complete information.

The Services are directed to businesses and individuals in the United States. They are not directed to children and we do not knowingly collect information from anyone under 18.

3. Accounts and credentials

You are responsible for all activity under your account.

- Keep your login credentials, one-time codes, fuel card PINs, and dynamic prompt codes confidential.
- Do not share access with anyone not authorized by you.
- Notify us immediately at fuel@itrucking.org or **916-269-4606** if you believe your account or a fuel card has been compromised.

Sharing a PIN, truck number, or security prompt with another person — even in good faith, and even with another authorized cardholder — is treated the same as unauthorized use. Liability for card misuse is allocated under the Master Services Agreement.

4. Acceptable use

You may not:

- use the Services for any unlawful purpose, or to purchase fuel for resale in violation of applicable law;
- provide false information, impersonate another person, or use another business's identity;

- attempt to gain unauthorized access to the Services, other users' accounts, or any connected system;
- probe, scan, or test the vulnerability of our systems, or circumvent any security or authentication measure;
- interfere with or disrupt the Services, or introduce malicious code;
- use automated means to access the Services without our written permission;
- reverse engineer, decompile, or attempt to derive the source code of any part of the Services;
- resell, sublicense, or make the Services available to a third party.

We may suspend or terminate access immediately, without notice, where we reasonably suspect fraud, card misuse, or a breach of this section.

5. Fuel cards and the OnRamp interface

Fuel cards are issued through WEX Inc., our card issuing partner, and remain our property or that of the issuer. Cards must be returned or destroyed on termination. Some purchases require a **dynamic prompt** — a one-time-use code entered at the pump as an additional security step.

The OnRamp interface is operated by a third-party partner and allows fuel purchases without a physical card. Access to OnRamp is subject to these Terms and to the Master Services Agreement. Funds shown as available in OnRamp are held by iTrucking and credited by iTrucking to your balance.

Discounted pricing displayed in OnRamp is based on daily retail and OPIS average index pricing supplied by our fuel retail partners and may change during the day at the retailer's discretion. **We cannot guarantee an exact discount amount at the moment of purchase.**

6. Bank account authentication and connection through Plaid

Bank account authentication is powered by **Plaid, Inc.** ("Plaid"). When you connect an account:

- you enter your bank credentials directly with Plaid;
- **iTrucking does not receive or store your bank username, password, or security answers;**
- Plaid provides us with your account number and routing number, and account holder identity information.

Your use of Plaid is governed by Plaid's End User Privacy Policy, available at

<https://plaid.com/legal/#end-user-privacy-policy>. By linking an account you consent to Plaid's collection and use of your information as described there.

Authorization for us to debit your account is given separately in the **ACH Debit Authorization Agreement**.

7. Electronic communications

By using the Services you consent to receive communications from us electronically, as set out in our **E-SIGN Consent & Electronic Communications Disclosure**. This includes invoices, payment notices, account notices, and legal documents.

We send service messages by email and SMS — including card activation and deactivation notices, card issues, and OnRamp issues. Message and data rates may apply. Marketing messages are sent by email only, and you can unsubscribe at any time without affecting your account.

8. Intellectual property

The Services, including all software, text, graphics, logos, and the iTrucking and OnRamp names and marks, are owned by iTrucking or its licensors and protected by intellectual property law.

We grant you a limited, non-exclusive, non-transferable, revocable licence to use the Services for managing your fuel account. This licence ends when your account ends. You receive no other rights.

You retain ownership of information you submit. You grant us a licence to use it as necessary to provide the Services and as described in our Privacy Policy.

9. Third-party services

The Services rely on third parties, including Plaid, our card issuer, payment processors, OnRamp, and fuel retail partners. Third-party fuel finder applications may display our network locations.

We are not responsible for third-party services, their availability, or their content. Any claim relating to goods or services purchased at a retail location is between you and that merchant.

10. Availability and disclaimers

We aim to keep the Services available but do not guarantee uninterrupted access. We may modify, suspend, or discontinue any part of the Services.

THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE." TO THE MAXIMUM EXTENT PERMITTED BY LAW, ITRUCKING DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICES WILL BE ERROR-FREE, SECURE, OR UNINTERRUPTED, OR THAT ANY PARTICULAR DISCOUNT WILL BE AVAILABLE AT ANY LOCATION.

11. Limitation of liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, ITRUCKING WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, LOST REVENUE, OR LOSS OF DATA, ARISING OUT OF OR RELATING TO THE SERVICES, WHETHER IN CONTRACT, TORT, OR OTHERWISE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY.

OUR TOTAL LIABILITY ARISING OUT OF OR RELATING TO THE SERVICES WILL NOT EXCEED THE TOTAL FEES PAID BY YOU TO ITRUCKING IN THE THREE MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

Some jurisdictions do not allow certain exclusions, so parts of this section may not apply to you.

12. Indemnity

You will indemnify and hold harmless iTrucking, its officers, directors, employees, and agents from any claim, loss, liability, and expense (including reasonable legal fees) arising out of your use of the Services, your breach of these Terms, your violation of law, or any unauthorized use of your account or fuel cards.

13. Changes to these Terms

We may change these Terms at any time at our sole discretion. When we do:

- we update the version number and effective date above;
- we post the updated Terms at itrucking.pro/legal/terms;
- for material changes we notify you by email at least **thirty (30) days** before they take effect.

Continued use after the effective date means you accept the updated Terms. If you do not accept them, stop using the Services and terminate your account under the Master Services Agreement. Previous versions remain available at itrucking.pro/legal.

14. Suspension and termination of access

We may suspend or terminate your access to the Services if you breach these Terms, if we suspect fraud or card misuse, if your account is past due, or if required by law or by a partner.

Termination of access does not terminate the Master Services Agreement or cancel amounts you owe. Termination of the Master Services Agreement ends your access to the Services.

Sections 8, 10, 11, 12, 15, and 16 survive termination.

15. Governing law and dispute resolution

These Terms are governed by the laws of the State of California, without regard to conflict of law rules.

Any claim relating to goods or services purchased at a merchant location is resolved between you and that merchant.

Binding arbitration. Subject to the paragraph above, any dispute arising out of or relating to these Terms or the Services will be resolved by binding arbitration administered by the American Arbitration Association under its then-current Commercial Arbitration Rules. Arbitration will take place in **Sacramento, California**. Judgment on the award may be entered in any court of competent jurisdiction.

Class action waiver. YOU AND ITRUCKING AGREE THAT CLAIMS MAY BE BROUGHT ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS, COLLECTIVE, OR REPRESENTATIVE PROCEEDING. THE ARBITRATOR MAY NOT CONSOLIDATE MORE THAN ONE PERSON'S CLAIMS OR PRESIDE OVER ANY FORM OF CLASS PROCEEDING.

Either party may bring an individual claim in small claims court instead of arbitration, if it qualifies.

16. General

Entire agreement. These Terms, the Master Services Agreement, the ACH Debit Authorization Agreement, the E-SIGN Consent, and the Privacy Policy are the entire agreement between you and iTrucking regarding the Services.

Severability. If any provision is held unenforceable, the rest remains in effect.

No waiver. Our failure to enforce a provision is not a waiver of it.

Assignment. You may not assign these Terms without our written consent. We may assign them in connection with a merger, acquisition, or sale of assets.

Force majeure. Neither party is liable for delay or failure caused by events beyond its reasonable control, including natural disaster, war, terrorism, labour dispute, utility or network failure, fuel supply disruption, government action, or epidemic.

17. Contact

iTrucking Services, Inc.

1229 Pleasant Grove Blvd

Roseville, CA 95678

Email: fuel@itrucking.org — general, support, billing, legal, and privacy

Phone: 916-269-4606

Version	Effective date	Change
1.0	August 21, 2026	Initial publication